

Commitment to Safety

Williams' pipelines are monitored 24 hours a day, seven days a week by employees who are experienced and thoroughly trained. Our pipelines are regulated by the Department of Transportation's Office of Pipeline Safety, which imposes a broad range of construction and operations standards and specifications.

William's employees inspect the pipeline by conduction foot, vehicle and aerial patrols. Our employees and vehicles are all clearly identified. If you notice any unauthorized person working near our facilities, or suspect anything unusual, please call our Gas Control Center anytime at 800-972-7733.

What Are the Signs of a Natural Gas Pipeline Leak?

Blowing or hissing sound
Dust blowing from a hole in the ground
Continuous bubbling in wet or flooded areas
Gaseous or hydrocarbon odor
Dead or discolored vegetation in an otherwise green area
Flames, if the leak has ignited

What Should I Do if I Suspect a Pipeline Leak?

Your personal safety should be your first concern:

Evacuate the area and try to prevent anyone from entering.

Abandon any equipment being used in or near the area.

Avoid introducing any sources of ignition to the area.

Call 911 or contact local fire or law enforcement

Notify the pipeline company

Do not attempt to extinguish a natural gas fire, and do not attempt to operate pipeline valves.

Working Around Pipelines

If you plan to dig or do any type of excavation near the pipeline right-of-way, be sure to call your state One-Call center at least 72 hours before you begin. To contact the one-call center nearest you, simply dial the new, national call-before-you-dig telephone number--811. This three-digit-number will connect anyone intending to dig with their respective One Call center.

Northwest Pipeline Emergency Gas Control: 800-972-7733